

ALIAS MAE

We will gladly accept exchanges or returns of unworn merchandise purchased from our online website within 14 days of the order date. Full price items can be returned for exchange, store credit or full refund. All sale items can be returned for exchange or store credit only. Please follow steps below of how to return your item:

1. Re-pack your items, with all packaging in it's original box. It should be exactly as you received it and not to be taped. If this is not followed we will charge a \$10.00 fee or withdraw this fee from your refund/store credit.
2. Fill in all details in the returns form below
3. Send back to the following address:

**Alias Mae Returns
Unit 2, 578 Plummer Street
Port Melbourne VIC 3207**

We do not accept drop off and/or pick up from our warehouse.

Order Number: _____ Full Name: _____

Exchange

Store Credit

Refund

Style Name	Size	Colour	Reason Code	Exchange Request

Reason Code: 1. Looks different to site image 2. Ordered more than one size 3. Arrived too late 4. Doesn't fit 5. Doesn't suit me 6. Incorrect item received 7. Faulty

All return postage costs are at your own expense, unless the item arrives not as ordered, damaged or is deemed faulty. For faulty items please send us an email with a photo before returning the item via email shop@aliasmae.com. For further information please visit our Returns page on our website www.aliasmae.com.au

Please note all returns are processed within 5 working days of item being received to our warehouse.